

SIGNIFY

LIFE IS MEANT TO BE COLOURFUL

Warranty Certificate

Congratulations! You have made an excellent choice of this quality product. Our commitment to quality also includes our service. Should you, contrary to expectations, experience defects due to manufacturing faults, Uncle Bill's (Australia) Pty Ltd will provide you with a warranty against defects as follows:

Warranty

The product is guaranteed to be free from defects in workmanship and parts for a period of 12 months from the date of purchase. Defects that occur within this warranty period, under normal use and care, will be repaired, replaced or refunded at our discretion. The benefits conferred by this warranty are in addition to all rights and remedies in respect of the product that the consumer has under the Competition and Consumer Act 2010 and similar state and territory laws.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Proof of Purchase

This warranty is valid for the original purchase and is not transferable. Please keep your purchase docket, tax invoice or receipt as the best proof of purchase, and as proof of date on which the purchase was made.

Extent of Warranty

This warranty is limited to defects in workmanship or parts. All defective products or parts will be repaired or replaced. This warranty does not cover batteries or any other consumable items.

Normal Wear and Tear

This warranty does not cover normal wear and tear to the products or parts.

Exclusions

This warranty does not cover:

- Any defects caused by an accident, misuse, abuse, improper installation or operation, lack of reasonable care, unauthorised modification, loss of parts, tampering or attempted repair by a person not authorised by the distributor.
- Any product that has not been installed, operated or maintained in accordance with the manufacturer's operating instructions provided with the product.
- Any product that has been used for purposes other than domestic use.
- Any damage caused by improper power input or improper cable connection.

To Make a Claim

This warranty against defects is provided by Uncle Bill's (Australia) Pty Ltd, PO BOX 6292 Silverwater, NSW 1811 Australia, Phone 1300 777 137. If a defect in the goods appears within 12 months, you are entitled to claim a warranty.

PLEASE ALWAYS CALL OUR CUSTOMER SERVICE HOTLINE BEFORE TAKING THE PRODUCT BACK TO STORE. OUR SERVICE TEAM CAN FIX MANY ISSUES OR QUERIES OVER THE PHONE AND PROVIDE TROUBLE-SHOOTING IF NECESSARY.

Contract Information:

📞 1300 777 137
✉ service@unclebills.com.au
💻 www.signifyelectronics.com.au

Hours of Operation:

9am – 4:30pm* Monday – Friday
9am – 3pm Saturday

* Hours of Operation are Australian Eastern Standard Time.

When making a return, please ensure that you have already contacted our Customer Service hotline for return authorisation number and the product is properly packaged so as to ensure that no damage occurs to the product during transit.

Please provide the original or a copy of the proof of purchase and product serial number. Also please make sure you have included an explanation of the problem.

Please note upon receiving your warranty claim, the supplier will send, via the post or email, a repair and refurbished goods or parts notice. Please provide your email address and advise the supplier, if you wish to obtain a repair and refurbished goods or parts notice via email.

AFTER SALES SUPPORT

📞 1300 777 137

✉ service@unclebills.com.au

💻 www.signifyelectronics.com.au



Warranty Certificate

PRODUCT NAME

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BRAND NAME

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MODEL

PRODUCT CODE

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NAME

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ADDRESS

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EMAIL

DAYTIME TEL NO

.....

DATE OF PURCHASE

.....

SERIAL NUMBER

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We recommend that you attach a photocopy of your receipt, showing the date of purchase, to this Warranty certificate and keep for your reference. Please do not send the Warranty Card to the address below, but for your piece of mind, you can log on to www.signifyelectronics.com.au and register your purchase on-line.

In the event of a product fault, please call the Customer Service hotline for assistance. Please ensure that you have the product details at hand so that we are able to respond as quickly and efficiently as possible.

Customer Service Hotline

1300 777 137

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